

SODEXO IN A SNAPSHOT

OUR ACTIVITIES

Sodexo is the world leader in **Quality of Life** services, organized around **3 activities**:



ON-SITE SERVICES

Through its more than 100 professions, Sodexo offers **a full array of services** to clients including reception, foodservices, cleaning, security and technical maintenance of facilities and equipment.

This broad services offering is delivered in eight client segments: Corporate, Defense, Justice Services, Remote Sites, Health Care, Seniors, Education and Sports and Leisure.



BENEFITS AND REWARDS SERVICES

4 categories of services for private and public organizations of all sizes:

- Employee Benefits
- Incentive and Recognition programs
- Expense Management
- Public Benefits



PERSONAL AND HOME SERVICES

3 offers to improve **quality of life for people** in their private lives.

- In-home assistance
- Childcare
- Concierge services

AN AMBITIOUS PARTNERSHIP

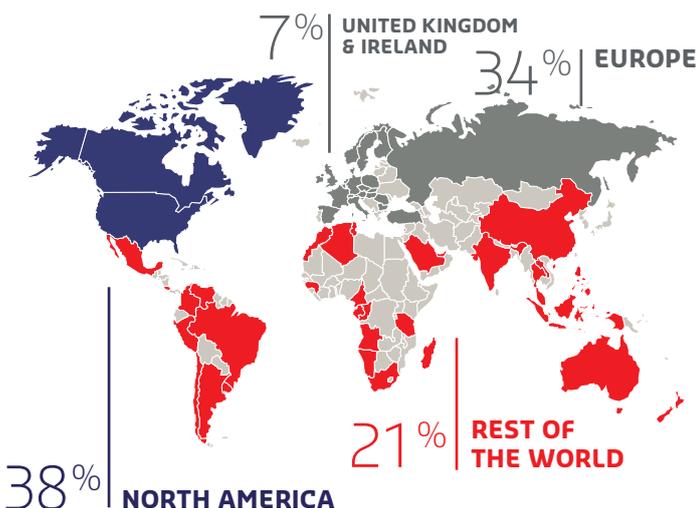
Sodexo and the OCDE (Organisation for Economic Cooperation and Development) signed a three-year partnership to promote **quality of life** as a contributor to societal development and progress.

SODEXO TODAY

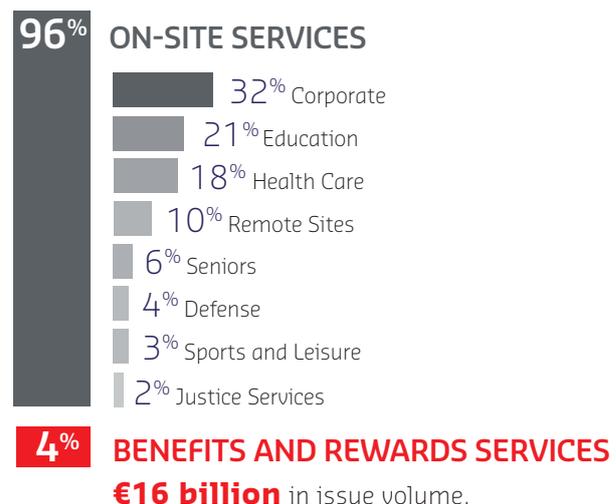


REVENUES DISTRIBUTION

BY GEOGRAPHIC ZONE



BY ACTIVITY



OUR SOCIAL AND ENVIRONMENTAL RESPONSIBILITY

Through its activity, Sodexo creates value for its clients and employees, contributing to the economic development of the countries in which it operates and generating a large number of local jobs.

01 DEVELOPING OUR HUMAN RESOURCES AND FOSTERING DIVERSITY

To realize our growth potential, estimated at 50 times the size of current revenues, we have set 2 objectives:

- **Ensure the availability of human resources needed**, in terms of quantity and quality, with sufficient skills to meet our clients' expectations and provide them with innovative solutions. **Investment in employee training** at all levels is a priority; in 2013, nearly **4.8 million hours of training were provided**.
- **Being one of the world's companies most admired** by its employees. Today, 85%* of our employees rate Sodexo as a better employer than its competitors.

Because we believe that **diversity and inclusion** are powerful drivers of our development, we have defined 5 priorities for progress at all levels of the company: **gender balance**, employment of all **generations**, integration of **people with disabilities**, respect for **ethnic and cultural diversity** (134 nationalities are represented in Sodexo's workforce) and **respect for sexual orientation** and gender identity.

38%
women's
representation
on our Board
of Directors

23%
women's
representation
among
our executives

* Source: 2012 Sodexo Employee Engagement Survey.



02 ACTING FOR BETTER NUTRITION, FOR HEALTH AND WELL-BEING

Sodexo plays a key role in the daily life of **75 million consumers**. It's why Sodexo bases its offer on nutritional education, a balanced diet, a healthy lifestyle and well-being.

03 ENGAGING WITH LOCAL COMMUNITIES

Our business is local by nature: **95%** of our employees are locally hired and over **80%** of our supplies are locally sourced.

STOP HUNGER
A SUSTAINABLE COMMITMENT IN THE FIGHT AGAINST HUNGER AND MALNUTRITION

A Sodexo Initiative

Through our STOP Hunger program, implemented today in **42 countries**, we mobilize our employees, clients, consumers and suppliers in the fight against hunger and malnutrition. **In partnership with around 600 local NGOs and associations**, we provide training and information on nutrition, food distribution and financial donations.

04 PRESERVING THE ENVIRONMENT

Our subsidiaries implement programs on our clients' sites in **3 main areas**:

- Environmentally friendly purchasing ;
- Reducing water and energy consumption;
- Fighting against food waste.

Founded in Marseilles, France, in 1966 by Pierre Bellon, Sodexo has built its growth on the **fundamental principles** that today unite **428,000 employees worldwide**.

OUR MISSION

is twofold:

- Improve the quality of life of our employees and all those we serve
- Contribute to the economic, social and environmental development of the communities, regions and countries in which we operate.

OUR VALUES

- Service Spirit
- Team Spirit
- Spirit of Progress

OUR ETHICAL PRINCIPLES

- Loyalty
- Respect for people and equal opportunity
- Transparency
- Business integrity

RECOGNITION OF OUR EXPERTISE



Sodexo listed as one of the "Most Admired Companies" by FORTUNE magazine

Sodexo was ranked number 1 in its industry in "Diversified Outsourcing Services" of the 2013 edition.



In 2013, for the 9th consecutive year, Sodexo was named **"Global Sustainability Industry Leader"** for its industry sector in the Dow Jones Sustainability Index (DJSI).